DigiYouth training material

Social media



Content

1. Social media

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1. Social media

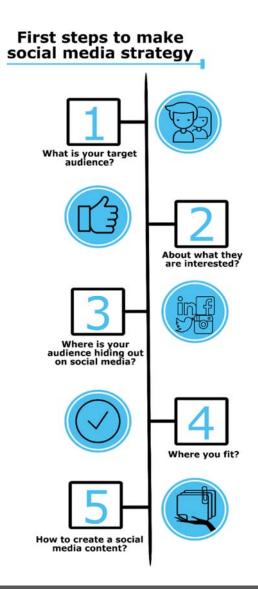
What is Social media?

"Social media" is a way for people to communicate and interact online. While it has been around since the dawn of the World Wide Web, in the last 10 years or so we've seen a surge in both the number and popularity of social media sites. It's called social media because users engage with (and around) it in a social context, which can include conversations, commentary, and other user-generated annotations and engagement interactions.

Why I need it?

Over the last several years, there has been an explosion of growth in popular social media platforms like Facebook, Twitter, Google+, LinkedIn, YouTube, Pinterest, and many others. The internet and social media provide you with a range of benefits, and opportunities to empower themselves in a variety of ways. You can maintain social connections and support networks that otherwise wouldn't be possible, and can access more information than ever before. The communities and social interactions form online can be invaluable for bolstering and developing young people's self-confidence and social skills.

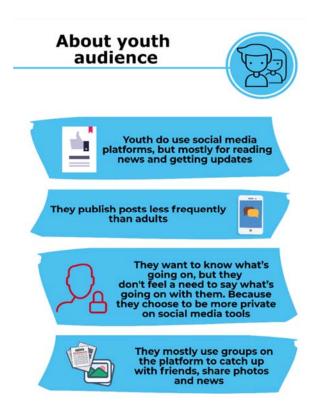
First steps to make social media strategy



Your audience

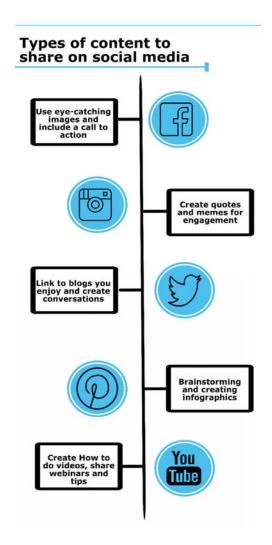
What is your target audience?

This is the most important thing! Know your target audience. You may be working very hard, but in the end, results will suffer if you are aiming in the dark.



About what they are interested

Quality trumps quantity any day. Posts valuable and fun information in a cool way. Be their friend, not a spammer. Show that you care for them on Facebook and that you respect how they use the platform. Don't try to change their behaviour, but try to inspire them into doing something else on Facebook than they normally do.



Find the right network for you

Maybe you know the top 3 or even the top 5 social networking sites, but do you know what's happening behind them?

An easy way to figure out which social networks to be on is by simply asking where's my audience's attention? If they're not on Pinterest, there's no need to spend a bunch of time and energy there. Check out our social media marketing guide to help decide which network is best for your brand.

Another good litmus test for which networks to choose is by asking yourself what value you can bring to the network. If you can't create content that people on the network want to see, put your efforts elsewhere.

If you have the time and resources to make outstanding videos, then you should definitely have a presence on YouTube so you can share those videos across the networks your audience loves most. If you don't have the

bandwidth for video production, get off of YouTube and don't feel guilty about not being there.

Remember, you don't have to take on everything at once. Start out with one or two profiles. If you see success and have time to expand, then slowly add other networks.

Where is your audience hiding out on social media?

Age group of 15-24 are the highest number of social media users.

Instagram is now the most popular photo-sharing site among teens age 12-17. One million of them visited the site last July alone.

Add to that the 93% of social media—using teens who have a Facebook account (according to Pew Internet research), and the 16% who use Twitter (a figure that has doubled in recent years).

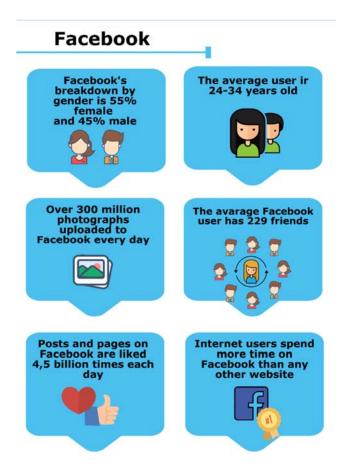
But to connect with a youth target market, you must do more than simply have a presence on the sites they use. You must also pay attention to what motivates and inspires them (this content examples you will see in next chapter).

Facebook



Facebook is a popular free social networking website that allows registered users to create profiles, upload photos and video, send messages and keep in touch with friends, family and colleagues. According to statistics from the Nielsen Group, Internet users within the United States and Europe spend more time on Facebook than any other website.

It's easy to get started on Facebook because almost all content format works great on Facebook — text, images, videos, live videos, and Stories. But note that the Facebook algorithm prioritizes content that sparks conversations and meaningful interactions between people, especially those from family and friends.



What and how often should you post



Etiquette tips and guidelines

Like offline social interactions, Facebook has its own set of unwritten do's and don'ts for users to follow. Facebook is, first and foremost, a social network built to help users stay connected with one another.

Here are a few tips to get you started with proper Facebook etiquette:

Etiquette tips and guidelines



Don't spam:

Always be tactful, classy, and do not spam. This includes sending mass-event invites and messages and invitations to like your pages from your personal account.

Respond:

Response times are going to vary based on the issue and the product in question, but in social media timeliness is critical. Users expect things to happen much faster on social channels than on more traditional web channels like email. In most cases, same-day responses are required. Don't ever let your community feel like they've been forgotten.



@Name:

Whame:

If you want to call out another public
Facebook page or user, you can directly link
to their Facebook page, which also notifies
them that you're talking about them, by
putting an @ and then typing their name.
(Facebook will help your selection with a
drop-down.) This also makes it clearer to
whom you're addressing. Note that private
users can't be called out in this way unless
you're replying to a comment they left on
your page.

Highlight important posts:

If your organization has any very important updates; e.g. event, change; you can highlight them in your page's timeline. This expands the post to both columns, and may get these important updates further into people's News Feeds.

Messages:

People can send your page private messages. You'll find the most of these messages will be customer service-related, so make sure to check them. The messages section functions like an email inbox.

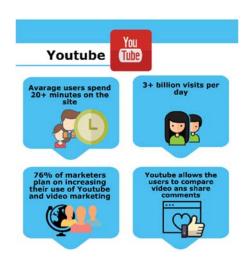
While many social media tools allow you to post from them to Facebook, you'll have the best results by posting directly to Facebook from Facebook itself. Facebook's algorithm biases toward post that originate from its own interface. Responses and comment moderation, however, can be done via social management software without issue.

Facebook Sponsored Posts vs. Facebook Ads: Which is Best for Your Business?

Youtube



YouTube is a video-sharing platform where users watch a billion hour of videos every day. To get started, you can create a YouTube channel for your brand where you can upload videos for your subscribers to view, like, comment, and share.



What and how often should you post



Etiquette tips and guidelines



Build trust by respecting the user:

Trust is essential. It's not good enough to create cause-worthy videos and upload to your YouTube channel, or direct users to relevant landing pages hoping they'll convert. Those strategies are lazy and selfish, and it tells users you aren't considering them or their motivations for engaging on the platform. They will immediately write you off and all content that comes from you after trust has been broken. Make your first goal to build loyalty and respect through content that your users want engage with.

Connect deeply and authentically:

You have limited time and chances to engage your audience. Make sure you tell an authentic story that inspires people. That makes them believe in your cause or passion. That moves them enough to share it themselves and tell all their friends.

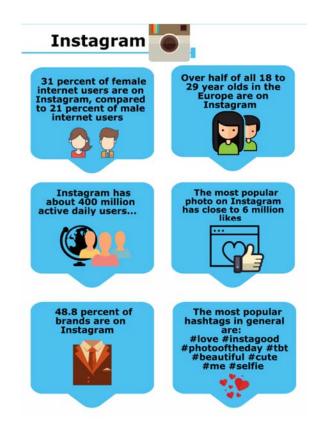
Take creative risks:

It's hard to create inspiring campaigns and content unless you have a creative component to your videos that catches people's attention. You can have a good message that's advocating an honorable cause, but if you can't execute, then it'll go nowhere. This requires a deep understanding of what interests and motivates your audience.

Instagram



Instagram is a mobile, desktop, and Internet-based photo-sharing application and service that allows users to share pictures and videos either publicly or privately. It is now the most popular photo-sharing site among teens age 12-17. One million of them visited the site last July alone.



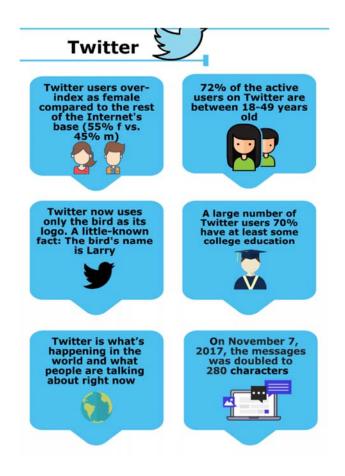
What and how often should you post



Twitter



Twitter is a free microblogging service that allows registered members to broadcast short posts called tweets. Twitter members can broadcast tweets and follow other users' tweets by using multiple platforms and devices.

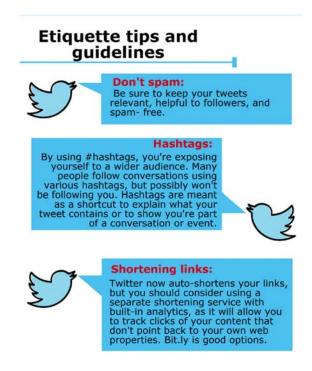


What and how often should you post



Etiquette tips and guidelines

Like any social interaction, Twitter has its own set of best-practices to follow in order to be successful. Here are a few tips to get you started:



<u>21 Top Social Media Sites to Consider for Your Brand</u> (https://buffer.com/library/social-media-sites)

Social doesn't stops there



Twitch

Twitch is the world's leading live streaming platform for gamers and the things we love. There You can watch and chat with millions of other fans from around the world.

<u>Twitch Pre-Stream Checklist.</u> The nine things you need to have ready before you start streaming. (https://medium.com/the-emergence/twitch-pre-stream-checklist-7b0029516115)



Pinterest

Pinterest is a social curation website for sharing and categorizing images found online. Pinterest requires brief descriptions but the main focus of the site is visual. Clicking on an image will take you to the original source, so, for example, if you click on a picture of a pair of shoes, you might be taken to a site where you can purchase them. An image of blueberry pancakes might take you to the recipe; a picture of a whimsical birdhouse might take you to the instructions.



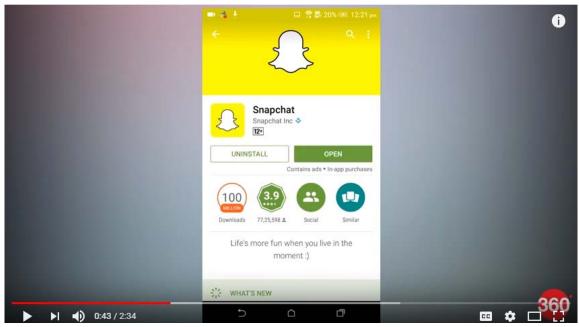
SnapChat

Snapchat is one of the most popular social apps today. To make a long story kind of short, Snapchat is an app that truly changed how people interact with friends compared to other popular social networks like Facebook and Twitter. Not everyone gets it — particularly older adults — but Snapchat sure is all the rage among the youngest smartphone users, including teens and young adults.

Snapchat is both a messaging platform and a social network. It can't be used from the regular we and exists only as a mobile app you can download to your iPhone or Android smartphone.

Users can "chat" with their friends by sending them photos, short videos up to 10 seconds long. You can sort of think of it to be like texting with pictures or videos. Text chats and video calls are two other features that were added more recently to the app.

One of the most unique things about Snapchat is the ephemeral components of all the content that gets shared on it. Photos and videos essentially disappear a few seconds after they've been viewed by their recipients.



Video https://www.youtube.com/watch?v=tUrq2sWvkOc

16 kinds of social media content Your followers will love to share

16 kinds of social media content Your followers will love to share

1) fun Holidays – There's a unique holiday for every day of the year and why not celebrate every day



<u>Tools to get started:</u> there will be some of them https://www.timeanddate.com/holidays/fun/ and you can make really good social media post in Canva

2) viral videos - A viral video is a video that becomes popular through a viral process of Internet sharing, typically through video sharing websites, social media and email (example – you can go outside on the street and ask interesting question, young people will be interested to see this video just because there will be himself or some friends



Video https://www.youtube.com/watch?v=rbALm3EdJjQ

<u>Tools to get started:</u> this is a free app you can use to make your videos awesome KINEMASTER and there is tutorial

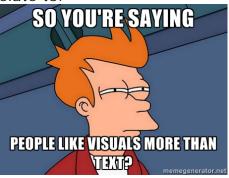


Video https://www.youtube.com/watch?v=XNxiXqIF7Uk

3) jokes – It's no surprise that using humor in advertising is an effective way to connect with your audience and humanize you or company, but what about using it for social media? Adding humor to your social media strategy can be a great way to get people's attention. If you appeal to your audience emotionally, you'll have a much better chance that they will further engage with you.

Doing so will help your followers remember you, share your content and have a better understanding of what you stand for.

4) memes – Everybody appreciates humor once in a while and a meme is a great way to provide that. Memes usually share opinions that are lighthearted, funny, and very relatable. People love sharing it in various social media sites such as Facebook and Pinterest. Good memes can go viral really fast so it would bode well for you if you can create one that your audience will relate to.



Tools to get started: there you can find GIFs to download and use

https://giphy.com/search/memes there you can make your own memes https://imgflip.com/memegenerator

5) **comics** – Comics can be used in different ways. Like memes they can also be funny and lighthearted, the same reason why people love sharing them. However, you can also use them with a more serious tone to highlight certain issues that they are facing.

<u>Tools to get started:</u> how to make comics you can find in chapter 4 "Digital data visualization tools" (fotojet.com)

6) contests – If you need some motivation for pulling such a contest together, here you go: 63.4 percent of Facebook users say they are likely to share a link to a contest examples:

Facebook Photo Contests

It's not hard to get your follower to upload photos: A typical Facebook user posts an average of 217 photos each, every year*. Decide ahead of time if you want the winner to be chosen at random, or by votes from your community.

Status Updates that can Work as Timeline Promotions
Ask your fans to "Finish this."

1 "All I want for Christmas is

- 1. "All I want for Christmas is ______." Post the title of a gift you're dreaming of and you're entered to win [prize]. Winner chosen at random.
- 2. "The movie/song that best captures the holidays for me is ______." Post the title of your favorite holiday movie or song title here and you're entered to win [prize]. Winner chosen at random.
- **Aggregated data from ShortStack of more than 50,000 active Facebook Pages and 300,000 custom Facebook Page apps that serve more than 1.4 billion Facebook fans.
- 7) quotes Sometimes a dose of inspiration is just what a person needs to get motivated. Because all sorts of people can relate to them, quote graphics are highly shareable in every social media platform, such as Facebook, Twitter, Pinterest and Instagram. The most popular ones though are those that have fascinating images that capture the essence of the quote combined with a font that is easily readable in all mobile devices.



<u>Tools to get started:</u> in Google you can find so many beautiful quotes but if you want to make your own you can use Canva

- 8) amazing facts everyone like to know amazing facts
- 9) gorgeous images People are drawn to beautiful images. Those that work best of course are those that are relevant to the content that you or your organization is creating. The best images evoke the proper emotions that you want your audience to have when reading your content.

<u>Tools to get started:</u> There are a lot of websites and image banks where you can find attractive images that are free and have no copyrights, like <u>Flickr</u> and <u>Morguefile</u>

10) snapchat stories – use captions, filters, stickers to build stories that stand out example https://bufferblog-wpengine.netdna-ssl.com/wp-content/uploads/2016/07/snapchat-story.gif



Giff image: https://bufferblog-wpengine.netdna-ssl.com/wp-content/uploads/2016/07/snapchat-story.gif

Tools to get started: mobile app <u>Snapchat</u>

11) infographics – Everyone loves infographics They're usually eyecatching and informative. Due to this, infographics usually get more engagement and sometimes can rack up quite a lot of shares.

<u>Tools to get started</u>: in chapter 4 we showed you online tool <u>Piktochart</u>, where you can make your own infographics

12)tips & tricks – Let's agree, when a customer visits your website, chances are they're looking for a solution to a problem. That's the main reason why "how-to" posts are so popular. Add value to the conversation by sharing content that will make your customers' lives easier. There will be some examples – How to stay motivated while studying, How to get up early, When studying a foreign language

<u>Tools to get started</u>: you can find them in internet, like in <u>Pinterest</u>, or make your owns by using Canva.

13)tutorials - you can use these to help your audience help themselves. People find tutorials very helpful because they can easily learn a lot of things simply by watching a video or looking at an image. Video tutorials are popular on YouTube but there are also image-based ones that rank well on Pinterest. Image-based tutorials get a lot of repins on Pinterest but those images that are linked to a site bring more site traffic.

<u>Tools to get started</u>: in Youtube you will find so many tutorials or just take your own video, to record your screen activity you can use this program <u>Icecream screen recorder</u> and there is video tutorial



Video: https://www.youtube.com/watch?v=vcYH1E6uIf0

14) questions and pool – with questions you can make connection with your audience and understand some fact about them, or how to make better your organization or what they are looking for

<u>Tools to get started</u>: There will be instruction <u>How to create pool in Facebook</u> (https://www.wikihow.com/Ask-a-Question-on-Facebook)

- 15) ask for advice this is almost the same like question, when you will ask your followers advice you can show your followers that they are really important for your organization in important things
- 16) A hashtag simply a way to categorize a tweet's topic(s), which then makes it easier for people to search for other tweets about those topics. For example, if you type #DigiYouth (or #digiyouth or #DIgiYoTH, because it's not case-sensitive) into the Search box at the top of any Twitter, Instagram or Facebook page and hit Enter, you'll get a list of tweets, organizations and so one.

It's called a **hashtag** because the "#" symbol is referred to as a "hash" symbol in some places.

One of the best things about hashtags is that it allows you to create communities of people interested in the same topic by making it easier to find and share related information.

Top mistakes in social media

Top mistakes in social media



By information, we don't just mean the field "information" on Facebook. The following are some tips for your page to stand out and come across as more attractive:

Upload an attractive cover photo that reflects your organization personality including a description of your organization

Upload a profile picture that allows people to identify you or your organization easily

Complete the information on your profile and add the link to your website, blog or contact page

Choose the right category of your organization so it can be easily found

YOU DON'T ANSWER YOUR **FOLLOWERS COMMENTS**

This point is essential to reinforce the relationship with your followers.

your followers. Use the proper language, speak in second person, as if it was a one-on-one conversation while understanding who is your interlocutor and what he expects from you

YOU DON'T POST REGULARLY

This create a very very very bad impression and it is proof that not even the page administrator is interested in it

YOU WANT TO BE PART OF ALL SOCIAL NETWORKS

When starting this trip in social networks many people want to be part of all of them. They create a Youtube channel, a profile on Twitter, Facebook, Linkedin, Pinterest, Vine, etc, etc. But honestly it will do you no good if you cannot sustain it throughout time.

We suggest you start with one, maybe two, and once you are an expert handling them then you can widen your scope to other social networks.

scope to other social networks

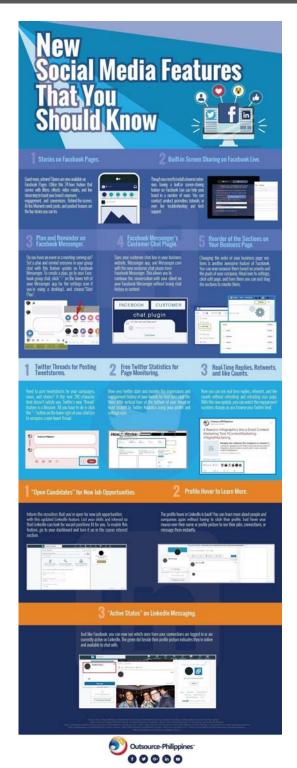
BEING A FACELESS CORPORATION WITH NO HUMAN TOUCH

Being too "corporate." People like people and social media is about people communicating with people. A faceless corporation is out of place on social media. When you are posting on your social media profile, you must add a little bit of human touch

SPAMMING

Another mistake people make is to throw links to their content on all the social networks. Don't post automatic and spammy links. Social media is not another advertising channel. Engage in conversation

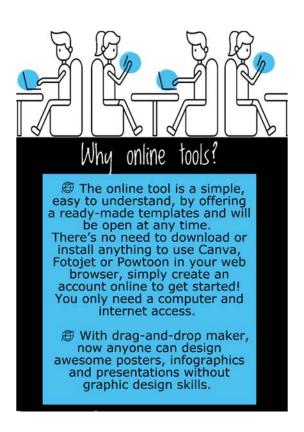
New Social Media Features That You Should Know



https://i.pinimg.com/originals/34/51/0b/34510bd291c37042f63a92a65cb0f3e7.jpg

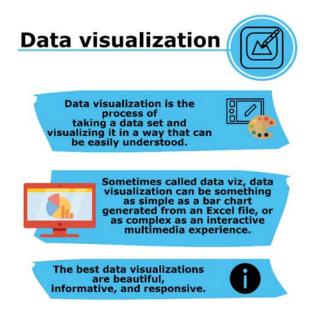
2. Visualization tools

You don't need to be a data scientist or have a degree in graphic design in order to create incredible data visualisations. It has become a lot simpler to mine your data and interpret your insights in an engaging, attractive, and most importantly easy to understand way. This is a list of various different free and premium tools and platforms available which will allow you to communicate data in a variety of different formats, from interactive charts, to infographics, to maps, to word clouds.



Hopefully you'll not only learn some new skills and find some new creative tools, but also learn something about yourself.

What is Digital data visualization?



Graphic design tools, to make posters, comics, characters, giff

Very important to the creation of the posters, because today is any information in graphical form, no one read text or banner, if it won't be attractive, an attractive, bright and interactive, so this section you will be presented with a free Internet tools with which to create posters comics and avatars (characters).

What is poster and how to make it beautiful?

Posters are a great visual aid. You can use them professionally for advertisements, announcements, or just to share information. The design of a poster is very important, especially if you're using it as a visual aid to add to a verbal presentation. Using the correct colours, images, fonts, and balance will help you design a remarkable and memorable poster.

Resources for future study
5 steps How to design posters
10 tips for Perfect poster design

Canva.com



Canva is an online graphic design platform. It has an easy to use drag-and drop interface. Canva makes design simple for everyone. Create designs for Web or print: blog graphics, presentations, Facebook covers, flyers, posters, invitations and so on. This includes thousands of shapes, icons, illustrations, and photos to choose from.

Resource for future study

How to use Canva to create awesome graphic designs in social media

Postermywall.com



One of the easiest way to make poster is to use postermywall.com Create custom posters, flyers and social media graphics. Huge selection of templates, easy to use tools. Free downloads and quality prints.

Resource for future study

How to use Postermywall to create awesome graphic designs

Fotoiet.com



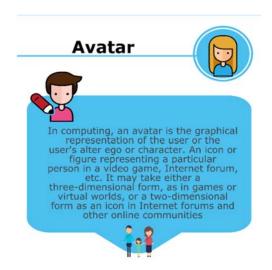
Working with young people you must to be creative and find interesting way to attract their attention, as one of the ways you can use the comics, which produces the interest and desire to become acquainted with its contents. Creating a photo comic is as easy as choosing a template and putting your photos on with the help of an easy photo comic maker.

No download or registration required. It is not necessary to create the account, but if you want to save your work and so that you can later edit it, You must to login.

Avatarmaker.com



Characters are perfect for web, social media, infographics, marketing, advertising, presentations, animations, flyers, posters, cards, etc.



Giphy.com



Gif image? We've all seen them. They populate the Internet on blogs and social media, and are part of what makes news and entertainment sites very popular.

Animated gifs are one of the most common image formats on the Internet and now you can find the perfect gif for any topic using websites like Giphy.

What about memes?

The main difference between an animated gif and a meme is that memes tend to be static images that make a topical or pop culture reference and animated gifs are, more simply, moving images.

You can find all the animated gif memes that your heart desires at website such as Giphy and Awesome Gifs.

As with most things, gifs and memes work better together. Grab an animated gif and stick some topical words on it and you have an animated meme.

Graphic design tool to make infographics

Young people are known to be more visual in nature and they process visual information better than textual information.

Children under 12 and teenagers between the ages of 13 and 15 are usually the ones who prefer visual representations of information rather than textual representation. As they grow older, teenagers tend to start reading but continue to prefer brightly colored and attractive designs over text. In fact, research shows that up until the age of 25, people prefer brightly colored designs when presented with colorful and dull pictures. If you are trying to target youngsters, you may as well publish a few Infographics.

Infographics are popular among youngsters for a number of reasons:

- o Infographics are easy to scan and do not require a lot of time and effort to understand.
- Youngsters prefer their statistics to be presented in a fun and entertaining manner.
- o Infographics can be shared easily across the social media. Whether it is Facebook or Pinterest, infographics can be shared.
- o Youngsters are more cognitively primed to process visual information rather than textual information.
- o Humor and pop culture references in Infographics tend to attract youngsters more than plain and verbose textual content.

If you want youngsters to learn more about you or if you want them to pay attention to what you are saying, the best way to do so is by publishing

Infographics. Children, adolescents and young adults have a photographic memory which helps them to remember visual content better. This is one of the reasons why pedagogical studies advise the use of visual props such as charts and maps in class.

These visual aids help teachers to grab the attention of unwilling youngsters who probably would prefer to go to the mall, instead of listening to what is being taught. When you have to communicate as a company to youngsters, it is even more difficult. You need to present your marketing information in such a manner that it is perceived to be 'cool' and fun.

And one of the simplest ways to do so is by designing attractive Infographics that are easy to understand and process. Youngsters tend to remember colors too and that is one of the reasons why Infographics are more popular with them.

Colors and information processing have shown to correlate with each other. As people grow older, they show a less preference for colors and prefer shades of grey and textual content. Youngsters on the other hand prefer information presented in colorful and bright representations.

Piktochart.com



Piktochart has loads of great free and premium templates for infographics, reports, banners and presentations. They're an attractive and easy to use bunch.

Resource for future study Piktochart tutorials

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